

we made by Follett to the regional manager and bookstore manager at the local level. They are going after all of the issues brought to them and are sending a weekly update.

The meeting adjourned at approximately 5:27 pm.

Respectfully submitted,

A handwritten signature in blue ink, appearing to read "Julio Izquierdo", is written over a yellow rectangular background.

Julio Izquierdo
Vice President of Finance